



STANDARDS TERMS AND CONDITIONS

- 1. Legally Binding Agreement:** By approval to have **The Power Washing Company, LLC** complete said approved work you are agreeing to a legally binding contract for work to be completed at an agreed upon price. In the event that you break this contract, all deposits made to the company shall be surrendered as damages.
- 2. Product Warranties:** All warranties are limited to those offered by the manufacturers of the products used. The Power Washing Company LLC makes no additional warranties. If you ever have a concern regarding our work, The Power Washing Company should be notified immediately.
- 3. Water Usage:** By signing this agreement, you agree to provide The Power Washing Company the right to use an on-site water supply (house or commercial spigot) as needed to complete the stated project without compensation. If an exterior water supply is required, it will be at an additional charge. It is the customer's responsibility to make sure the water supply is on and in working order before we arrive. Additional charges will be applied if water is not available. The Power Washing Company will inspect Client's spigot to ensure that there is no damage in it and the surrounding area. Before and after photographs documenting the condition of the spigot will be taken. Client agrees that The Power Washing Company shall not be held liable for either previously damaged spigot issues or issues outside Client's home unrelated to cleaning services.
- 4. Color and Tone Concerns:** The properties and species of wood age and weather can greatly affect the resulting color or tone of the stain. Note: variances may occur on individual boards as well as the total project, as densities and other characteristics vary across and throughout the wood. The Power Washing Company and its associates attempt to represent final finish color and tones as best as possible. While we can often give you an idea of the overall color or tone you must expect some variance in the overall finish.
- 5. Courtesy:** While The Power Washing Company is on location and performing work on your property, you are responsible for keeping all children and pets, as well as other individuals away from the work area. Children and pets must be kept off work surface for at least 24 hours after our work is completed. This is for your safety as well as our own.
- 6. Payments:** Payments to The Power Washing Company are due as per the contract schedule and are to be paid by credit, check or cash. All balances are due upon completion of the job. Any variance to this policy must be agreed upon and in writing on our contract. Late charges will be assessed on all balances not paid in accordance with contract terms. The customer agrees to pay any collection cost incurred by The Power Washing Company related to the collection process of outstanding balances.
- 7. Scheduling:** Scheduling in a business which productivity relies upon the weather can be difficult. Inclement weather may affect scheduling. We try our best to keep scheduling conflicts to a minimum, however, circumstances that are beyond our control may affect your project start and completion dates. You will be notified of any changes.
- 8. Removal and Replacement of Deck Contents:** Removal and replacement of grills, deck furniture, planters and any other items are the responsibility of the homeowner. Should we need to remove items from the deck, we will not be responsible for any damage, breakage or for storage issues. An additional charge may be applied for time and labor devoted to the removal of these items.
- 9. Damages:** The Power Washing Company is not responsible for damages due to improperly installed siding, loose shingles or siding, broken or opened windows, improperly sealed windows and doors, wood rot, defective construction, improperly secured wires, loose or improperly installed gutters and leaders and improper caulking. In every aluminum siding case and in some cases with vinyl siding, the sun and weather will bleach the color or cause fading. Power washing or soft washing, which entails removal of chalky, gritty or failing surface materials may cause the faded aspects of the vinyl or aluminum to stand out. The Power Washing Company will not be responsible for such conditions. The Power Washing Company will not be responsible for loose mortar that may dislodge during the cleaning process.



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On the date of the cleaning service, The Power Washing Company will note any pre-existing damage to the area to be serviced using a checklist sheet that will be signed by Client. In cases when Client cannot sign, The Power Washing Company will note the absence and take photos of the noted damages. Client or the homeowner should also sign the checklist sheet as proof that they have been informed of any damage. If Client is not present, The Power Washing Company will notify Client of the noted damages with supporting documents. If Company finds any new damage, the services will stop until Client can see the damage and acknowledge its existence.

The Power Washing Company has a set of procedures to protect plant life in the area. Client understands that cleaning or washing is scheduled during midday sun, and that there is a possibility of leaf burn, as water can get around the plant during the cleaning procedures. Any issues with plant life within the area of washing will be evaluated by The Power Washing Company to determine the plan of action. It is Client's responsibility to know what plants on the property are suffering from leaf burn or are wilted upon arrival. Company is not liable for any damages to plants or landscape that were burned prior to Company showing up, as Company takes high precaution in treating landscape with proper care.

10. **Stains:** Some stains cannot be removed by power washing. Tree sap, artillery fungus, splatters from stains and paints are examples of materials that cannot be removed by conventional means. We make every attempt to point these areas out to the customer when quoting the project. Sometimes these stains cannot be removed at all.
11. **Watertight:** The Power Washing Company expects your property to be in good repair and weather tight. This includes, but is not limited to, all electrical service including receptacles and light fixtures. Doors and windows shall also be weathertight. The Power Washing Company is not responsible for damages as a result of water infiltration from poor or improper installation, maintenance or repair of electrical related items or doors or windows. The Power Washing Company cannot guarantee removal of artillery fungus from exterior house surfaces.
12. **Window Spotting:** Windows may become water spotted as a result of our services. Window cleaning is not included.
13. **Concrete:** The appearance of concrete depends on a number of factors most linked to when the concrete was initially poured and cured. When concrete with dirt, mold, mildew, algae and other pollutants and stains is cleaned, the concrete will then reveal any and all imperfections that the pollutants and stains have covered up. The customer understands that not all concrete will look the same even on the same driveway, patio, sidewalk or concrete slab.
14. **Business bylaws:** Businesses are expected to know the expectations of management company bylaws and should there be a conflict with service, the business owner or client is responsible for remediating the conflict with their management company.
15. **Acceptance of Terms.** Client understands that by accepting an estimate provided by Company, Client agrees to all of the terms and conditions contained in this Contract. Client authorizes Company to accomplish the job specified in the estimate. Client further agrees to hold Company harmless for any property damage not caused by Company's negligence. Company is not responsible for damages already noted during pre-inspection, when providing an estimate, or during on-site pre-work inspection, including but not limited to, damages to loose siding, paint, wood, trim, windows, oxidation, landscaping, roofing, spigot, outlets or light fixtures.

This contract is effective the moment the client accepts the proposal.